

Telephone Charges

			UK landlines	UK mobiles	International numbers	084, 087	09 and 118
PAYG	£(AS USED) per month	All day Monday to Sunday	15p a minute + a 20p call connection fee	25p a minute + a 20p call connection fee	See pages 8-23 of this document.	25p per minute Access Charge plus 20p Service Charge	250p per minute Access Charge plus 200p Service Charge
Talk evening and weekends	£5.99 per month	Daytime 7am to 7pm Monday to Friday	15p a minute + a 20p call connection fee	25p a minute + a 20p call connection fee		25p per	250p per
		Evening 7pm to 7am Monday to Friday	Inclusive*		See pages 8-23 of this document.	minute Access Charge plus 20p Service Charge	minute Access Charge plus 200p Service Charge
		Weekends All day Saturday to Sunday					
Talk Anytime	£9.99 per month	All day Monday to Sunday	Inclusive*		See pages 8-23 of this document.	25p per minute Access Charge plus 20p Service Charge	250p per minute Access Charge plus 200p Service Charge
Talk International	£19.99 per month	All day Monday to Sunday	Inclusive*		Inclusive* to 50 fixed line international destinations and mobile calls to USA, Canada Hong Kong & Listed below,	50p per minute Access Charge plus 20p Service Charge	50p per minute Access Charge plus 20p Service Charge

Additional Charges

Charge	Price		
Paper bill charge	£2.50 per bill		
Non direct debit charge	£5.00 per month		

Number porting

A number port is subject to a charge TBA.

*Terms and conditions

- Maximum call time of any call is 60 minutes. To avoid standard call charges, you can hang up or redial.
- A call connection fee will not apply to calls that are inclusive of your selected Talk package.
- Bank holidays are classed as normal working week days and charges will still apply on these days.
- UK Landline calls to 01, 02
- UK Mobile (07) numbers.
- Inclusive international geographic landline calls to Australia, Austria, Bangladesh, Belgium, Brazil, Bulgaria, Canada, Canary Islands, China, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hong Kong, Hungary, India, Irish Republic, Israel, Italy, Jamaica, Japan, Latvia, Lithuania, Luxembourg, Madeira, Malaysia, Netherlands, New Zealand, Norway, Pakistan, Poland, Portugal, Romania, Russian Federation, Singapore, Slovak Republic, Slovenia, South Africa, Spain, Sweden, Switzerland, Thailand, Turkey, USA (also includes calls to mobiles in Canada, Hong Kong and USA)

If you have any queries relating to a specific number that you cannot find in our tariff document, please call our customer services team who will be happy to help.

Consumer price guide

Last amended date: 01/01/2024